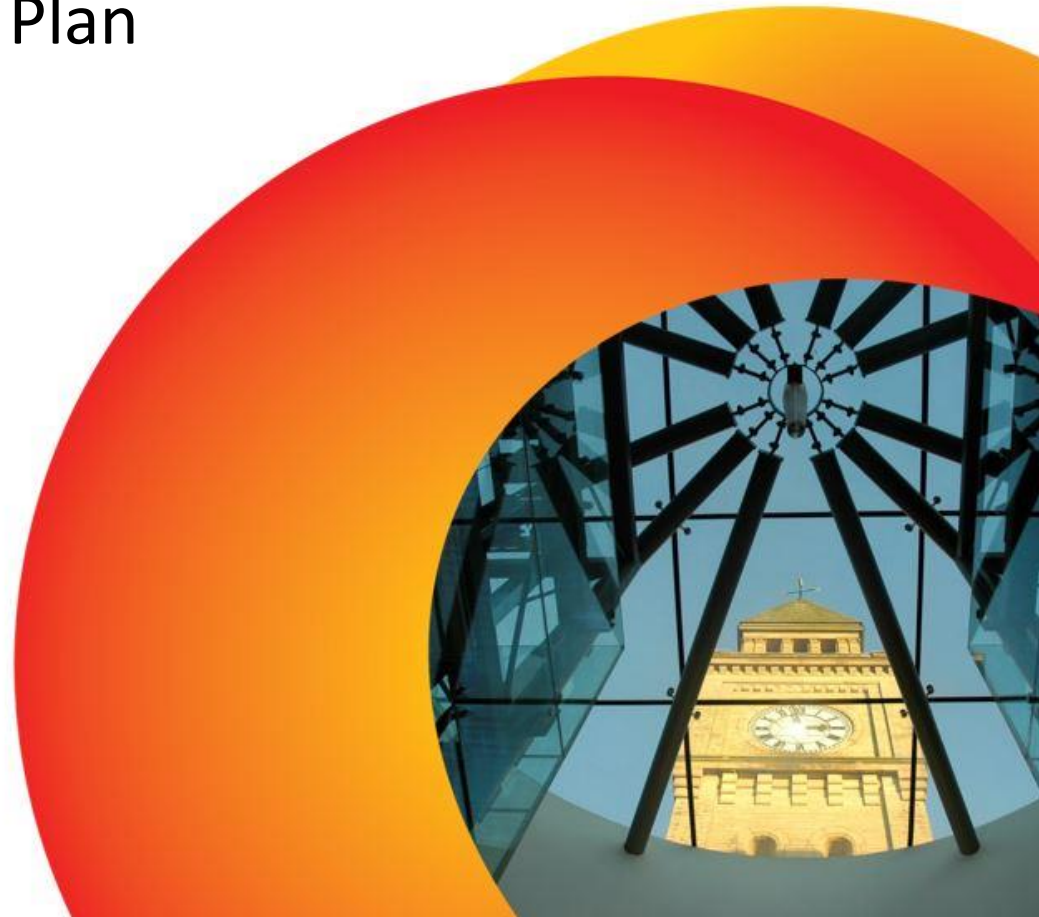


Cost of Living  
Community Action Plan



Theme – Partnerships and Communications	Lead / Partnership	Timescale
<p><b>Continue the coordination and development of Chorley Together and the Chorley Together Food Sub-group</b> as mechanisms for information exchange, feedback from partners working directly with residents, sharing of resources and support, and identifying gaps and challenges.</p>	<p>Chorley Council Communities team and Chorley Together and Food Sub-Group</p>	<p>In place and ongoing</p>
<p><b>Continue the partnership approach to the design and delivery of the Household Support Fund</b> to ensure funding meets demands the gaps and demands being felt by our communities and communicated through direct resident feedback, internal and partner-led intelligence.</p>	<p>Chorley Council Communities team and Chorley HSF Delivery steering group</p>	<p>In place and ongoing</p>
<p><b>Collaborate with local government partners</b> through the Lancashire wide HSF forum and other energy related forums to ensure we are aware of all new schemes and developments and can benefit from any partnership models or approaches to increase efficiencies and achieve better outcomes for our residents.</p>	<p>Chorley Council Communities team and Lancashire HSF Steering group</p>	<p>In place and ongoing</p>
<p><b>Develop an integrated health and local authority approach to delivering grants such as Affordable Warmth</b> to ensure the grants reach those most in needs and specifically targets those most at risk and those at risk of hospitalisation.</p>	<p>Chorley Council Social Prescribing team, PCN and PHM teams</p>	<p>In place and ongoing</p>
<p><b>Provide updates to key health and public service boards</b> to ensure progress and issues can be communicated across key partners.</p>	<p>Chorley Council Communities Team and Performance and Partnership team</p>	<p>In place and ongoing</p>

<p><b>Support partners in the VCFS sector to manage increase costs</b> due to increased demands and overheads through various support options including accessing grants and funding and assess how we can work together to meet forth-coming increased challenges.</p>	<p>Chorley Council Communities team</p>	<p>In place and ongoing</p>
<p><b>Communication</b></p>		
<p><b>Utilise communication pathways through partners, the Council’s communication platforms and other resident-led networks</b> to circulate and promote key messages, advice, and signposting to resources to help mitigate impacts and ensure funding and support is widely communicated.</p>	<p>Chorley Council Communities team, Democratic Services and Communications teams</p>	<p>In place and ongoing</p>
<p><b>Update and provide opportunities for Elected Members to inform and shape plans</b> by continuing to provide updates and member learning sessions.</p>	<p>Chorley Council Communities team</p>	<p>MLS to be scheduled. Updates to continue through internal channels</p>
<p><b>Continue to update the Councils website with a dedicated Cost of Living section</b> containing links to all the support available and linking to wider Council services and support.</p>	<p>Chorley Council Communities team</p>	<p>In place and ongoing</p> <p>In place and ongoing</p>
<p><b>Agree and develop a communication plan to ensure there is greater awareness</b> across the borough of the support and resources available and residents can activate support for themselves and for others.</p> <p><b>Agree resource to support the delivery of the plan</b></p>	<p>Chorley Council Communities team and Communications teams</p>	<p>Proposed</p>

Theme – Data, Evaluation, and monitoring	Lead / Partnership	Timescale
<p><b>Utilise data and information from other Council teams and services</b> to inform approaches and join up workstreams so that residents pass smoothly through support options available.</p>	Communities and Customer Services	Proposed
<p><b>Continuously gather monitoring information as part of all workstreams to provide intelligence on wider factors affecting residents financial situation</b> to help inform the direction of future funding and highlight other social and wellbeing factors that need to be addressed to provide resilience and stability to residents to enable them to cope through the challenges ahead.</p>	HSF delivery partners Chorley Council Social Prescribing and Communities team	In place and ongoing
<p><b>Hold ‘Chorley Conversations’ through a variety of settings</b> with residents and partners to have long-form conversations to enhance our knowledge on how we can adapt and improve how services and support are improved for residents so that they have greater impact and address wider inequalities and improve health outcomes for future generations. These conversations also support current delivery of support and services and how funding available locally is allocated.</p>	Chorley Council Social Prescribing and Communities team	In place and ongoing
Theme – On the ground activity	Lead / Partnership	Timescale
<p><b>To continue with the delivery of the HAF Programme</b> which provides free meals and activities to identified cohorts of children and utilise the reach available through this route to offer the wider support available to their families. Use these links to provide wider wrap around support to these families and link them to other existing support schemes automatically.</p>	Chorley Council and HAF Delivery Partners	In place and ongoing
<p><b>To continue to support the development of choice-based food clubs</b> across the borough and develop a framework to support growth of such provision to increase ease of access in areas of demand across the borough.</p> <p><b>Through the framework ensure these groups continue to offer information and direction to wider support</b> and can react to shortages in supplies by being agile in adjusting the offer to broader wider essentials to reduce other household costs.</p>	Chorley Council Communities team and Chorley Together Food Sub-Group Chorley Council Communities team and Chorley Together Food Sub-group	In place and ongoing  In place and ongoing
<p><b>Provide resource and a supportive pathway available to residents and partners so that residents can access</b> holistic, person centered advice and guidance for complex cases and those accessing support for the first time.</p>	Chorley Council Communities team	In place and ongoing

<b>Use links via the Councils Home Adaptations Team within the Communities service to direct customer to energy reduction schemes</b> to assess if improvements can be made to reduce consumption and costs	Chorley Council Home Adaptations team	In place and ongoing
<b>Continue to deliver the Handyperson scheme</b> to reduce financial burdens on those who qualify and offer wider support through this route via the commissioned delivery partner.	Chorley Council Home Adaptations team	In place and ongoing
<b>Continue the established School Uniform Swap scheme</b> and take the offer directly into communities through existing events and community activities and work with schools, including in villages and rural areas, to develop a long-term sustainable solution which is easy and comfortable to access for parents or children.	Chorley Council Communities team	In place and ongoing
<b>Using Neighbourhood Priority funding, to deliver money management sessions in targeted local schools</b> by working with external providers who have the skill and capacity to deliver sessions in an engaging way for children.	Chorley Council Elected Members and Communities team	Sep 22- Mar 23
<b>Ensure local grants and funding opportunities are maximised</b> by aligning funding criteria towards measured that will directly support cost of living impacts and provide capacity for bespoke levels of support to be available, including where intensive practical support is needed.	Chorley Council Communities team	In place and ongoing
<b>Continue to support increasing capacity to reduce isolation</b> by working closely with partners and aligning funding opportunities to support delivery and raise awareness through digital and non-digital routes.	Chorley Council Communities team	In place and ongoing
<b>Launch a digital support programme</b> that is targeted to supporting those who are suffering financially due to being digitally excluded.	Chorley Council Communities team	Sep 22 – Mar 23
<b>Identify resources required to extend community provision to create Warm Banks</b> to ensure residents know where to access warm places free of charge and can access wider support and access to charging points.	Chorley Council Communities team	Sep 22 to Oct 22
<b>Conduct feasibility study of creating a local white goods access scheme</b> based on evidence of the severity of this issue and the impact on residents to make cost effective and healthier food choices which will also support them to cope better financially.	Chorley Council Communities team	Nov 22
<b>Assess the forthcoming increased pressures of the Cost of Living on the wider community</b> , including our own staff, and identify additional support or workstreams to be established whilst assessing any additional resources required to deliver this support.	Chorley Council Communities Team and Leads from other Council service areas	Proposed
<b>Psychological and wellbeing support</b>	<b>Lead / Partnership</b>	<b>Timescale</b>

<p><b>Complete pilot phase of Confidence Building courses</b> and assess the long-term outcomes to better understand how this approach is supporting access to employment for specific cohorts who have greater emotional challenges to manage.</p>	<p>Chorley Council Communities team</p>	<p>Nov – Dec 22</p>
<p><b>Continue to deliver an effective and demonstrable health and public sector integrated Social Prescribing model</b> which benefits from being aligned to the work of the Communities team and wider Council services and support options and ensure those identified through cost of living programmes can access this service.</p>	<p>Chorley Council Social Prescribing team</p>	<p>In place and ongoing</p>
<p><b>Continue to work with health partners on Population Health Management approaches</b> to evidence the impacts at population level of integrated working through a focus on the wider determinants of health that lead to health inequalities and align evidence from this work to support cost of living impacts</p>	<p>Chorley Council Social Prescribing and Wellbeing team</p>	<p>In place and ongoing</p>
<p><b>Promote Active lifestyles</b> and continue to increase participation in being active as a key tool in maintaining and improving mental and physical health.</p>	<p>Chorley Council Social Prescribing and Communities team</p>	<p>In place and ongoing</p>